INVESTOR GRIEVANCE (DEMAT) - ESCALATION MATRIX

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| Detail of | Contact Person | Address | Contact No | Email Id  | Working Hours |
| Customer care | Mr. Nisarg Vashi | 2nd FLOOR,“VASUDHARA”Parsi Sheri,Navapura,Surat-395003 | 0261-2458428 | dp@spcbl.in | 10.00AM to 5.30 PM |
| Head of Customer Care | Mr. Ajay Mehta | 2nd FLOOR,“VASUDHARA”Parsi Sheri,Navapura,Surat-395003 | 0261-2458437 | Ajay.mehta@spcbl.in | 10.00AM to 5.30 PM |
| Compliance officer | Mr. Viren Topiwala | 2nd FLOOR,“VASUDHARA”Parsi Sheri,Navapura,Surat-395003 | 0261-2458431 | Viren.topiwala@spcbl.in | 10.00AM to 5.30 PM |
| CEO | Mr. Jatin Naik | “VASUDHARA BHAVAN”Timaliwad, Nanpura,Surt-395001 | 0261-2464621-24 | Jatin.naik@spcbl.in | 10.00AM to 5.30 PM |