INVESTOR GRIEVANCE (DEMAT) - ESCALATION MATRIX

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| Detail of | Contact Person | Address | Contact No | Email Id | Working Hours |
| Customer care | Mr. Nisarg Vashi | 2nd FLOOR,  “VASUDHARA”  Parsi Sheri,  Navapura,  Surat-395003 | 0261-2458428 | [dp@spcbl.in](mailto:dp@spcbl.in) | 10.00AM to 5.30 PM |
| Head of Customer Care | Mr. Ajay Mehta | 2nd FLOOR,  “VASUDHARA”  Parsi Sheri,  Navapura,  Surat-395003 | 0261-2458437 | [Ajay.mehta@spcbl.in](mailto:Ajay.mehta@spcbl.in) | 10.00AM to 5.30 PM |
| Compliance officer | Mr. Viren Topiwala | 2nd FLOOR,  “VASUDHARA”  Parsi Sheri,  Navapura,  Surat-395003 | 0261-2458431 | [Viren.topiwala@spcbl.in](mailto:Viren.topiwala@spcbl.in) | 10.00AM to 5.30 PM |
| CEO | Mr. Jatin Naik | “VASUDHARA BHAVAN”  Timaliwad, Nanpura,  Surt-395001 | 0261-2464621-24 | [Jatin.naik@spcbl.in](mailto:Jatin.naik@spcbl.in) | 10.00AM to 5.30 PM |